

Terms and Conditions

1. Competition name

- a) The Australian Embassy in Santiago de Chile's 'tickets to Lollapalooza Chile 2018 Competition' (the Competition) is a competition run by the Commonwealth of Australia through the Australian Embassy in Chile (the Embassy).

2. Competition Period

- a) The Competition runs from Thursday 1 March 2018 (the moment the Competition is published on the Embassy's Facebook page "@AusEmbCL") to 23:59 Santiago de Chile time on Sunday 11 March 2018.

3. Eligibility

- a) The Competition is open to all 'followers' of the Embassy's Facebook page "@AusEmbCL".
- b) All entrants must be 18 years or older at the time of publication of the Competition.
- c) Employees of the Embassy and their direct family members are not permitted to enter.

4. Entering the Competition

- a) To enter the Competition, each entrant must, during the Competition Period detailed in section 2, answer the question posed in the Competition post on the Embassy's Facebook page by commenting publically on the post.
- b) Each individual Facebook profile/user is permitted one (1) entry. Multiple posts or comments by the same Facebook profile/user will not be considered as additional entries.
- c) Entries which do not correctly answer the question posed will be deemed ineligible and will not be included in the judging stage (see section 6)
- d) By entering the Competition, the entrant is deemed to have accepted these Terms and Conditions and renounces any rights to make claims against the Embassy in relation to the Competition.

5. Prize

- a) There will be two (2) individual winners. Each of the two winners will receive two (2) entry tickets to all three days of the 2018 Lollapalooza Chile music festival in Santiago on 16, 17 and 18 March, 2018.
- b) A total of four (4) tickets will be given away by the Embassy
- c) The prize cannot be exchanged or transferred and cannot be redeemed for cash or any other prize.

6. Judging/selection criteria

- a) For an entry to be considered valid and eligible, the entrant must answer correctly the question posed by the Embassy in the Competition post on the Embassy's Facebook page.
- b) Responses or comments which use inappropriate language or which contain discriminatory or offensive content for a particular group or sector will not be accepted.
- c) The Embassy will review all entries and assign a number to each correct answer (post) as part of a list in a spreadsheet.
 - i) The Embassy will apply a 'random selection' equation to the list;
 - ii) The number selected through this process will be the winner.
- d) If more than one winner is needed, this process in section 6(c) will be applied to the list again, selecting another random winner.
- e) The judging/selection process will be carried out by the Public Affairs Officer and will be supervised for integrity purposes by an Australian diplomatic officer of the Embassy.
- f) The winner/s will be announced by the Embassy in a Facebook post, tagging the winner/s and advising that the Embassy will be in contact via private message on Facebook.
- g) The winner/s will be contacted by the Embassy through a private message on Facebook, where personal contact details will be requested with the purpose of coordinating the prize delivery.
 - i) The prize must be picked up by the winner/s in person, or by a proxy previously notified to and authorised by the Embassy. The tickets must be picked up at the Australian Embassy located at Isidora Goyenechea 3621, Las Condes, Santiago de Chile.

- h) If the winner/s cannot comply with section 6(g), or does not show up at the previously agreed time and hour, or no contact is made by the winner to arrange another suitable time in the event of a no-show, the Embassy reserves the right to select a new winner through the process detailed in section 6(c).
- i) When the winner/s collects the prize, the Embassy will take a photo of the winner with the prize. The photo will be used by the Embassy on its social media platforms and on its Embassy website – www.chile.embassy.gov.au.
 - i) By means of entering the Competition, the winner/s provide consent to the Embassy to use these photographs and the winner/s' name (inc. Facebook aliases) publically on the Embassy's social media and website

7. Acknowledgements and Indemnities

- a) Entrants acknowledge that the Embassy reserves the right, for any reason and without any obligation to state a particular reason, to end or cancel the Competition and inform entrants of the decision through the Embassy's Facebook page. Such decision will not be subject to any liability nor compensation of any nature.
- b) The Embassy reserves the right to make any changes to these Terms and Conditions, including the incorporation of additional requirements and/or conditions to participate, regarding validity, changes in the winner-selection process, or changes to the prize/s; or any other arrangements without prior notice.
- c) Entries which are found to involve fraudulent practices, such as false email addresses or fake Facebook accounts to allow multiple entries by the same individual, or any other illegitimate behaviour to gain advantage over other entrants, will not be considered in the draw and will lose the right to receive the prize.
 - i) If such practices are uncovered after winners have been announced and a perpetrator of such actions has been announced a winner, the Embassy reserves the right to select a new winner in accordance with section 6(c).
- d) The Embassy is not responsible for any transportation costs to and or from: the Embassy; Lollapalooza Chile 2018 Festival, nor any other cost and/or loss associated with entry of the Competition, collection of the prize, nor attendance of Lollapalooza Chile 2018.
- e) The Embassy will not be responsible in any way for interruption, suspension and/or modification to the Lollapalooza Chile Festival 2018.

- f) The Commonwealth is not responsible for content that third parties publish, post, upload, distribute, disseminate or otherwise transmit via social media services. The Commonwealth accepts no liability whatsoever arising from or connected to the currency, accuracy or completeness of any material posted on social media sites or elsewhere on the internet and disclaims all responsibility for any loss or damage which may arise from the use of information provided via this vehicle.
- g) The Competition is governed by the laws of Chile.

8. Privacy

- a) Personal information associated with the entry and/or winning of this Competition (including, but not limited to, the entrant's name/Facebook alias) will be collected, used and disclosed (including to Facebook) by the Commonwealth for promotional, marketing and publicity purposes in connection with the Competition. This personal information will be stored by the Commonwealth on a secure electronic database and will be destroyed once it is no longer required for these purposes. If this information is not collected, the Commonwealth will be unable to enter the entrant into the Competition. For further information regarding how the Commonwealth will handle this information, please consult our Privacy Policy at: <http://dfat.gov.au/about-us/about-this-website/pages/privacy.aspx>.
- b) Entrants acknowledge that while the Commonwealth will disclose this information to Facebook for promotional, marketing and publicity purposes in connection with the Competition, the Competition is in no way sponsored, endorsed or administered by, or associated with, Facebook. The entrants will have no claim against Facebook in connection with the Competition.